



## Macao Prison The Execution Performance of Performance Pledge

Year 2010

Service Types	Target Working Days	Target Achievement
Visiting Permit	Within 8 days	90%
Certificate of Imprisonment	Within 8 days	90%
Preliminary Response to Citizen's Complaint	Within 5 days	90%

Service Types	Actual Achievement											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Visiting Permit	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Certificate of Imprisonment	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Preliminary Response to Citizen's Complaint	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

\*We appreciate for your valuable comments regarding the service of the prison

