



Macao Prison

The Execution Performance of Performance Pledge

Year 2013

Service Types		Completion Time (Working Days)	Performance Target
1	Application for Certificate of Imprisonment	Within 8 days	95%
2	Visiting Service	First Application for Visiting Permit	95%
		Application for Video Visit Service	90%
3	Assistance and Enquiry Service from Social Worker	Application for Service of Appointment with the Social Worker	90%

Service Types		Actual Achievement											
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Application for Certificate of Imprisonment	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
2	Visiting Service	First Application for Visiting Permit	100%	100%	99.5%	100%	100%	100%	100%	100%	100%	100%	100%
		Application for Video Visit Service	N/A	N/A	N/A	N/A	N/A	N/A	100%	N/A	N/A	N/A	N/A
3	Assistance and Enquiry Service from Social Worker	Application for Service of Appointment with the Social Worker	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

*N/A - no applications have been received in that month.

We appreciate for your valuable comments regarding the service of the prison

